

Appendix 4

Stockton NHS Healthcare Centre (Tithebarn)

The current contract for services provided by your doctor at Stockton NHS Healthcare Centre is due to end on 31 March 2017.

We proposed that the practice would run as a branch surgery from 1st April 2017 (a branch surgery is a surgery that is run and staffed by a GP practice that has its main surgery in a different location to the branch surgery) and invited local practices to apply to provide the branch surgery. Unfortunately no applications were received.

Although we have not received any applications from local GP practices to run a branch surgery, we are still keen to retain your GP services at Stockton NHS Healthcare Centre. Our final option to do this is to look for a local GP practice that may be willing to run the service as a part-time branch surgery from 30 June 2017.

This would mean that GP services would still be provided from Stockton NHS Healthcare Centre, but with reduced opening hours. However, you would also be able to access appointments at other times at the main surgery of the GP practice running the part-time branch surgery.

To help us understand what days and times would be best for patients to access a part-time branch surgery at Stockton NHS Healthcare Centre, we would be grateful if you could complete this survey.

There is a Freepost address at the end of the survey. You do not need a stamp to return it to us. Alternatively, you can complete the survey online at [\[link\]](#). This survey can also be made available in other languages and formats on request, using the contact details below.

If you would like any further information, or if you need any help to complete this questionnaire, please contact the Communications and Engagement Team on 0191 374 2795 or by email at NECSU.engagement@nhs.net.

Question 1

Which days of the week are more convenient for you to see or speak to someone at your GP practice?

- Monday Tuesday Wednesday
 Thursday Friday

Question 2

What time of day is most convenient for you to access your GP practice?

- Morning Afternoon Evening

Question 3

Whilst every effort will be made to secure a new provider for a part-time branch surgery, if we are unable to do this we will have no option other than to ask patients to register with another GP practice. However, this is not our preferred option, and this will only happen if a provider cannot be secured.

If patients do need to register with another practice, we would like to know what support or help might be needed.

What sort of support might you need to help you register with another practice?

- Information about how to register
 I need information in a different way or format
 I don't need any support
 I care for someone who would need help to register with another GP practice
 Other (please state).....

Question 4

Do you have any other comments or concerns?



About You

We are required by law to ask the following questions. However, you do not have to answer these questions if you do not want to. Please note that the answers to the questions are confidential and you cannot be identified from any of the answers you give.

Question 5

Please state your gender:

Male Female Prefer not to say

Question 6

Please state your age

Question 7

What is your marital status?

Married Single Divorced Widowed

Separated Civil Partnership Other (please state).....

Question 8

Please state which ethnic group you consider yourself to be from:.....

Prefer not to say

Question 9

Please tell us your religion or belief:

Prefer not to say

Question 10

Do you consider yourself to have a long-standing illness or disability?

Yes No

Question 11

Do you care for someone with a long-standing illness or disability?

Yes No

Question 12

How would you describe your sexuality?

Heterosexual or straight Bisexual Gay or lesbian
Prefer not to say Other (please state)

Question 13

Are you are pregnant or do you have a child under two years old?

Yes No Prefer not to say

Question 14

Have you undergone gender reassignment?

Yes No Prefer not to say

Question 15

Please tell us the first 4 or 5 characters of your post code (for example, TS3 6 or TS12 1)

Please note: this helps us to know which general areas we get responses from. It does not identify the exact location of your house or the street you live in.

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
----------------------	----------------------	----------------------	----------------------	----------------------

Thank you for taking the time to complete this questionnaire. Your feedback is much appreciated.

Please return your completed questionnaire (no stamp needed) to:

Communications and Engagement
FREEPOST RLSH-KHYU-YREH
NHS North of England Commissioning Support
John Snow House
Durham University Science Park
DH1 3YG